

## **COVID-19 FAQ's for Tax & Water Payments**

Will my Tax PAP payment be withdrawn from my bank account?

- For accounts enrolled in the 10 month tax payment plan - bank withdrawals will continue as scheduled either on the 15<sup>th</sup> or last business day of the month.
- For accounts enrolled in the tax installment due date plan with next due date being April 30<sup>th</sup> bank withdrawals will continue as scheduled.
- April 30<sup>th</sup> postdated cheques being held at Town Hall for tax payments will be processed on that date.
- Any questions concerning the above please call Town of Fort Erie at 905-871-1600 during business hours

Will my Water PAP payment be withdrawn from my bank account?

- Water bills will continue to be billed on a monthly basis
- For accounts enrolled in the water PAP plan the bank withdrawal date will remain as scheduled on the 3<sup>rd</sup> business day of each month
- Any questions concerning the above please call Town of Fort Erie at 905-871-1600 during business hours

What late fees, penalties, and fees and charges, are waived effective March 23, 2020 until June 30, 2020?

- Penalties for non-payment or late payment of taxes levied and charged in 2020;
- Penalties for non-payment or late payment of water and wastewater rates billed in 2020;
- Late fees for business licences applications and renewals;
- Charges for any cheques or pre-authorized payments (PAP) returned for non-sufficient funds (NSF) or payments stopped by the payor;
- Payment for on-street parking or in a municipal parking lot,
- Water services shall not be disconnected by the Town of Fort Erie for non-payment of water and wastewater billings until June 30<sup>th</sup>, 2020.